Tel No: 01923 278079 Fax No: 01923 278562 Ref: Disabled Bay Review 20 February 2013

Are You Always Able to Use Your Disabled Bay?

The Council is undertaking a scrutiny review of Disabled Parking Bays that have been installed within the Borough.

In order to ascertain if the way we manage Disabled Bays needs to be reviewed, it would be helpful if you could provide us with a response to the two questions below relating to your Disabled Bay.

Question 1. How often have you been unable to use the bay because someone else has parked in the marked bay?

- a) never;
- b) occasionally (less than once a week);
- c) frequently (more than twice a week).

Question 2. Have you ever complained about the problem of cars parking in your allocated Disabled Bay?. If yes who have you complained to:

- a) The Parking Shop
- b) Watford Council
- c) Your local Councillors

What was the outcome of the complaint?

Please use the reverse of this questionaire for any comments.

Your input and any other comments you may have would be helpful. I have therefore included a pre paid envelope for your convenience. Please respond by Friday 15 March 2013.

Many thanks

Barbara Staples
Senior Administration Officer